

Early Help Children & Families



Ladywood Locality

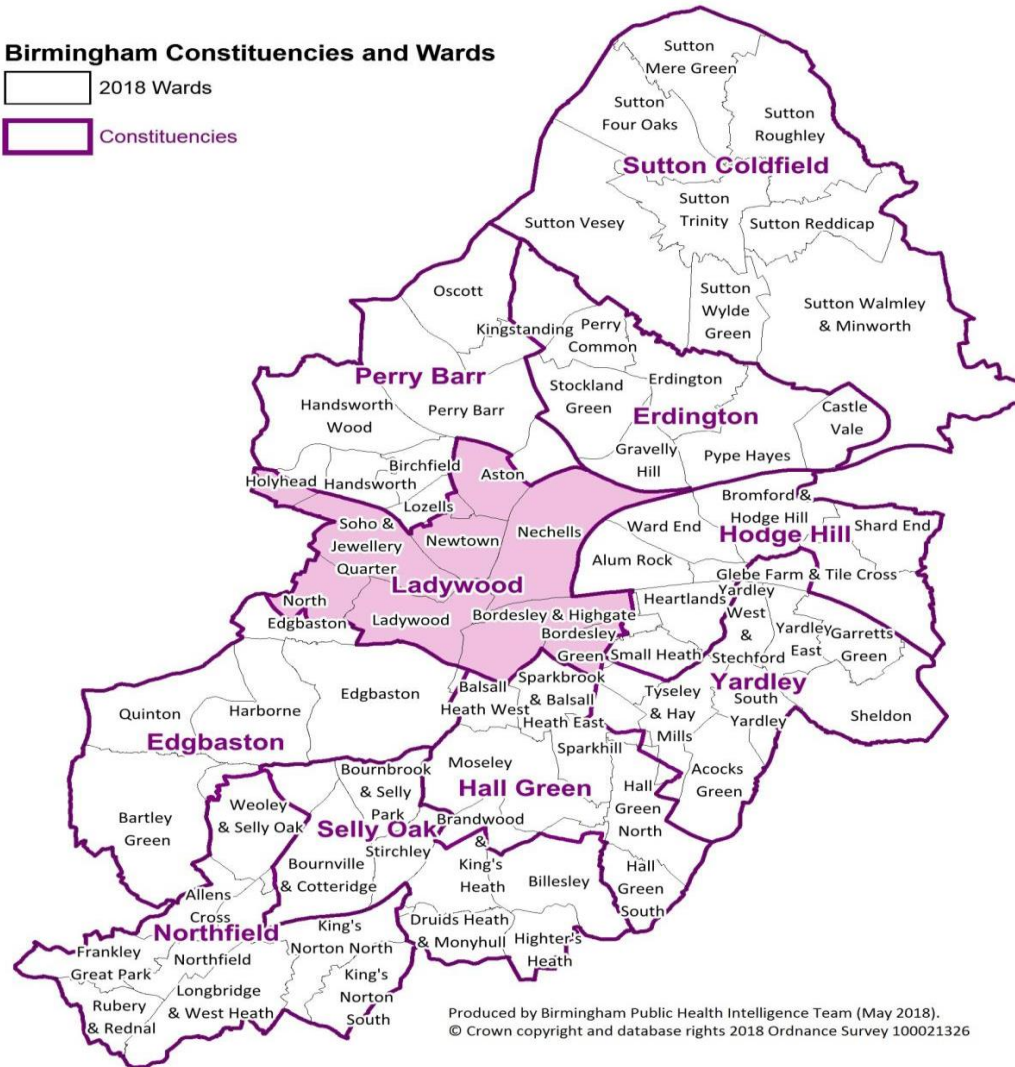
Our Partners





Birmingham Constituencies and Wards

- 2018 Wards
- Constituencies



What we do

FAMILIES

- Manage process for families to be referred into the locality via family connect forms whilst recording of data on ECINS referral management and case management systems.
- Undertake eclipse/other essential safeguarding checks, working closely with BCT, schools/colleges, children's centres, health visiting team, emergency services and social work teams in locality.
- Operate £100 emergency food & fuel assistance programme in conjunction with BVSC.
- Support families with identified needs signposting to community and specialist agencies where required.
- Refer into Birmingham Settlement's own wider core services such as money advice and all age provision activities.
- Targeted approach to identify and work with up to two families to develop panel of 'voices'/focus group.
- Work with BFS, BCHP and BCC Housing Department to develop outreach support packages for families (e.g. those living in temporary accommodation).

<https://www.birmingham.gov.uk/Covid19CYPF>

Types of Support

- Food Provision
- Access to debt & benefits advice
- Access to hardship grants
- Support with applications to BCC local welfare provision fund
- Access to stay & play activities for 0-5 year olds
- Access to youth activities & mentoring services
- Support with parenting, mental, physical & emotional wellbeing
- Support for families living in temporary accommodation
- Raised awareness of organisations providing services in area
- Connecting families to specialist support agencies
- Training & Awareness workshops
- Networking opportunities



1. We need to build capacity in the community and then connect families to this capacity to help them to be more resilient
2. Schools, nurseries and further education are critically important. We are growing teams around education settings with named professionals.
3. In each locality we need to connect all the agencies that are supporting early help

How can we all contribute to Early Help?

The changes described in this vision will only work if we all take action. There are thousands of small things we need to improve, but we've picked out seven for now:

1. Early help is everyone's business (inc teachers, police, health visitors, therapists, GPs, housing), and the responsibility of all professionals.

Our shared culture is to be curious and consider the whole needs of the family, act straight-away to improve outcomes, and connect to other professionals if needs are complex.

2. We will all (well nearly all) work in localities, so we can get to know the community, build relationships with other professionals, and understand local resources that help families.

3. No more referrals. As professionals we connect around families and maintain the relationship, even if a family's needs go up or down.

4. We are creating teams around schools, nurseries and further education, with named professionals such as from social care and mental health. So teachers have someone to call and talk over a family's needs.

4. We are building **capacity** and more **support** in the **community, faith** and **voluntary sectors** – and connect the most vulnerable families to this new capacity. Each outcome plan will have something from the community to help them.
5. There will be a **shared case management** system that connects all professionals supporting early help, so families tell their story once, we share data and connect around families.
6. Significantly **increasing the amount of early help** support that families can access, from their community, through education settings and online.

What can you do to help?

What changes can you make in your role?
How do you support children and young people? Can you have a different conversation with a family or give more help?



**[https://www.birmingham.gov.uk/
Covid19CYPF](https://www.birmingham.gov.uk/Covid19CYPF)**

COMMUNITY CONNECTORS

Asset Mapping

- Contribute to locality asset mapping of organisations providing services across Ladywood which will eventually feed into an online directory accessible to both families and professionals.
- Undertake analysis to address gaps in service provision.
- Link with key stakeholders (on a ward basis where possible) to provide joined up working, trying to avoid duplication.

224 community assets mapped @ 24th March 2021

The Team

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From Birmingham with Love

Everyone is going through a tough time with Covid-19 and lockdown. For many families, a little more help will make all the difference. Here are some of the early help resources that professionals can share with all families...



Online parenting course. We've pre-paid for every parent in Birmingham to access a [parenting course](#). Just enter the access code "COMMUNITY" at the top of the page to claim. There are courses for parents, carers and grandparents of children from bump to 19. Learn about how your child develops, and get tips to manage their behaviour.



Mental health support. In these difficult times we have to look after our mental health. For young people aged 11-25 there are forums, guides and counselling available at [Kooth](#). If your child 0-25 needs support, get in touch with Pause by calling 0207 841 4470 or [email](#). Adults can get support from [MIND](#) by calling 0121 262 3555. Or for urgent help call [Forward Thinking Birmingham](#) on 0300 300 0099.



Financial help. If you've lost your job, or are struggling for food or rent there are services that can help. [Local welfare provision](#) can make a big difference if you are in a crisis and need food, fuel or basic white goods. [Discretionary Housing Payments](#) may be able to help with rent. And there are [food banks](#) across Birmingham that are here to help.



Domestic abuse. For women and children affected by domestic abuse please see [guidance](#) or confidentially contact [Birmingham and Solihull Women's Aid](#). For Men, please contact [Respect](#).



Problems with drugs or alcohol. A new, discrete app called Staying Free is available on Android or Apple. Use the code "birmingham11" for pre-paid access. To speak to someone call [Change Grow Live](#).



Bereavement support. It's a terrible time to lose a loved one — you can get help by calling 0121 687 8010 or from [Cruse](#).



Early help for families. If anyone in your family needs more help, from public services or community groups, then please contact our [voluntary sector Locality Leads](#). We have ten areas which can connect you to support across the city.

If you are worried about a child, please call Birmingham's Children's Advice and Support Service on 0121 303 1888. In an emergency, including child abuse, contact the Police on 999. You can also [chat](#) to the Police.



How can you access support for your Families?

- Discuss the needs with your family and gain consent
- Access the website <https://www.birmingham.gov.uk/Covid19CYPF>
- Complete postcode checker to ascertain which locality the family would fall under
- Complete the Family connect form with as much information as possible
- If you need advice or guidance contact the locality direct on their contact number (all on the website above)
- Continue to support the family and someone from the locality will be in touch
- Promote the system!
- Promote from Birmingham with Love.



Links and helpful contacts



The following are helpful links to guidance and resources:

- **Safeguarding** – the Local Safeguarding Partnership website. If you have a safeguarding concern about a child or young person please call 0121 303 1888
- **Right Help, Right Time** – essential guide for anyone working with children and young people in Birmingham. Guidance and a framework including thresholds of need agreed across the partnership.
- **Early Help Handbook** – additional guidance on early help for everyone working with children and young people.
- **Local Offer** – advice, guidance and signposting to all services and resources for children, young people and families in the city.





Thank you

Any questions?

